

Crystal Lake Fire Rescue Department

VISION STATEMENT

It is the vision of the Crystal Lake Fire Rescue Department to become the benchmark organization in emergency services. This vision will be accomplished through a steadfast dedication to public service, an uncompromising concern for the welfare of all people, and a Departmental dedication to continuous improvement.

MISSION STATEMENT

The Crystal Lake Fire Rescue Department through its highly motivated and skilled team of professionals is committed to establishing services designed to protect life and property, improving service through professional interaction, and providing the best possible service to the community.

VALUES STATEMENT

Serving Crystal Lake with P.R.I.D.E.

(Professional, Ready, Innovative, Dedicated, Empowered)

Professional in our approach:

- Maintain equipment, facilities and personal appearance.
- Display unquestionable ethics with integrity and honesty.
- Promote teamwork and safety.

Ready to respond:

- Provide quality emergency response.
- Maintain preparedness through continuous training.
- Exhibit physical and mental wellness.

Innovative and adaptive:

- Provide special team services.
- Receptive to change and experimentation.
- View challenges as opportunities.

Dedicated to the community:

- Provide quality customer service and care.
- Minimize casualties and property loss.
- Participate in the community with non-emergency services.

Empowered to make a difference:

- Exhibit knowledge of the City, Department and Community.
- Present sound reasoning and a positive attitude.